




SAM Volunteer Management



What is SAM Volunteer Management?	SAM Volunteer Management is a self assessment manual for organisations that involve volunteers in their work. It is designed to be used alongside one to one support from volunteering infrastructure organisations in order to enable and empower volunteer managers to look at what they do, why they do it and how they can improve their volunteer programmes.										
Who developed SAM Volunteer Management?	<p>North West Network (NWN) developed SAM Volunteer Management in partnership with a Consultation Group with funding from the Government Office North West Voluntary and Community Sector Infrastructure Early Spend Fund.</p> <p>The Consultation Group included the following people: Siddika Ahmed: 1 North West, Karen Ashley: Routes to Employment, Barbara Bleeker: Trafford Council for Voluntary Service, Cathy Jackson: North West Volunteering Forum, Shona Murphy: Chorlton Workshop, Dorothy Shears: Hyndburn & Ribble Valley CVS and Volunteer Bureau, Sue Vickers: Volunteer Centre Tameside, Elaine Wood: Calico Housing Ltd.</p>										
Why would you use SAM Volunteer Management?	<p>SAM Volunteer Management can be used as a tool for:</p> <ul style="list-style-type: none"> • Starting Up: Organisation/Individuals setting up a volunteering programme for the first time • Troubleshooting: Organisation/Individuals that are experiencing difficulties within certain aspects of their volunteering programmes • Continual Development: Existing volunteer managers of all levels of experience who want to continually review and develop the quality of their volunteering programmes. 										
How is SAM Volunteer Management organised?	<p>SAM Volunteer Management is divided into four colour coded manuals:</p> <ul style="list-style-type: none"> • Planning for Volunteers • Recruiting and Selecting Volunteers • Supporting Volunteers • Monitoring and Evaluation  <p>Organisations will not receive a quality mark after completing SAM Volunteer Management. However, important factors that influence a volunteer manager's work such as organisation background, values, individual feelings and working scenarios are addressed within each manual, in a thought provoking way. SAM Volunteer Management will act as a stepping stone, giving organisations the confidence to work towards quality marks, such as Investing in Volunteer or PQASSO.</p>										
Contact Us	<p>For further information please contact Carol Savage or Dan Farley at:</p> <table border="0"> <tr> <td>North West Network</td> <td>Tel: 0161 236 6493</td> </tr> <tr> <td>2nd Floor, Albert House</td> <td>Fax: 0161 228 6137</td> </tr> <tr> <td>17 Bloom Street</td> <td>E-Mail: carol@nwnetwork.org.uk</td> </tr> <tr> <td>Manchester</td> <td>dan@nwnetwork.org.uk</td> </tr> <tr> <td>M1 3HZ</td> <td>Website: www.nwnetwork.org.uk</td> </tr> </table>	North West Network	Tel: 0161 236 6493	2nd Floor, Albert House	Fax: 0161 228 6137	17 Bloom Street	E-Mail: carol@nwnetwork.org.uk	Manchester	dan@nwnetwork.org.uk	M1 3HZ	Website: www.nwnetwork.org.uk
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